

The Excellence in Asset Management Network

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TEAMnet members include:

Aashyana Housing Association
Accent Nene
Acis Group
Ashfield Homes
Ashram Housing Association
Aspire Housing
Barking & Dagenham London Borough
BIH Housing Association
Blackpool Coastal Housing
Bracknell Forest Borough Council
Bristol Churches Housing Association
Bristol City Council
Bromford Carinthia Housing Association
Broomleigh Housing Association
Calico Housing
Cambridge City Council
Camden London Borough
Cannock Chase Council
Castle Rock Edinvar HA
CIH London Office
City of London
City of York Council
CLG
Coast & Country Housing
Colchester Borough Homes
Communities Scotland
Community Building Services (CBS)
Community Gateway Association
Cosmopolitan Housing Association
Dacorum Borough Council
Darlington Borough Council
Downland Housing Association
Dudley Met Borough Council
Ealing Homes
East Midlands Housing Association
Eastend Homes Ltd
Eastlands Homes
Elgar Housing Association
Ellesmere Port & Neston Borough Council
Elmbridge Housing Trust
Family Mosaic Housing
Fenland District Council
Festival Housing Group
Fife Council

Greenwich London Borough
H&F Homes
Hillingdon Homes
Homes for Haringey
Hounslow Homes
Housing Corporation
Housing Pendle Limited
Hyde Housing Association
Impact Housing Association
Incommunities
Inside Housing
Irwell Valley Housing Association
Kelsey Housing Association
Kettering Borough Council
Kirklees Neighbourhood Housing
Kush Housing Association
Lambeth London Borough
Leeds Federated Housing Association Ltd
Lewisham London Borough
Lincoln City Council
Lothian Homes
Luminus Group
Manchester City Council
Mansfield District Council
Mercian Housing Association
Meres and Mosses Housing Association
Merthyr Tydfil County Borough Council
Metropolitan Housing Partnership
Mid Devon District Council
National Housing Federation
New Linx Housing Trust
New Prospect Housing
Newham Homes
North Ayrshire Council
North Somerset Council
Northern Housing Consortium
Northwards Housing
Nottingham City Council
Nuneaton & Bedworth Borough Council
One Vision Housing
Paradigm Housing Group
Perth & Kinross Council
Places for People
Raglan Housing Association

Richmond upon Thames Churches Housing Trust
Russet Homes
Rykneld Homes
Sadeh-Lok Housing Association
Sanctuary Housing Association
Sandwell Homes
Saxon Weald Homes
Sedgefield Borough Council
Sevenside Housing
Sheffield Homes
Six Town Housing
Solihull Community Housing
South Lakes Housing
South Northamptonshire Council
South Tyneside Homes
Southwark London Borough
Sovereign Housing Association
Spire Homes
St Albans City & District Council
St Leger Homes of Doncaster
Stevenage Homes
Stoke-on-Trent City Council
Sutton Housing Partnership
Swindon Borough Council
Torrige District Council
Town and Country Housing Group
TPAS
Trafford Housing Trust
Trent & Dove Housing
Trident Housing Association
Vale of Aylesbury Housing
Waterloo Housing Association
Weaver Vale Housing Trust
Welwyn Hatfield Borough Council
West Mercia Housing Group
William Sutton Homes
Windsor Housing
Woking Borough Council
Wolverhampton City Council
Wrekin Housing Trust
Wulvern Housing
Wycombe District Council

In touch with tomorrow

TEAMnet is HQN's unique specialist network run for housing asset management practitioners by housing asset management specialists.

Aimed at ALMOs, councils, housing associations, TMOs, contractor partners and suppliers, TEAMnet keeps members abreast of hot topics and emerging issues across all aspects of asset management and procurement and provides an asset management knowledge base that is nationally recognised as second to none.

For many, TEAMnet has become the first port of call for up-to-the-minute information on asset management-related activities and already boasts a long and growing list of large and small organisations as members.

We are available for telephone consultation and advice, including pointing you in the direction of others who can help. If you have a query please ring us: 0845 4747 004

Rockingham House | St Maurice's Road
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The package

TEAMnet 'knowledge exchange'

A knowledge base that allows members to source from other members and from HQN's high calibre specialist asset management consultants answers to specific queries. The knowledge exchange also puts members in touch with one another on specific issues and distributes all responses to individual member requests.

TEAMnet toolkits and resource packs

Uniquely available to TEAMnet members, these provide up-to-date, user-friendly checklists on topical subjects and strategies including asset management, inspection, procurement, aids and adaptations, responsive repairs, stock investment and planned maintenance, resident involvement, gas safety, value for money and direct labour organisation (DLO) development.

TEAMnet briefings

Concise and up-to-date briefings on asset management-related topics, such as financial, regulatory and environmental issues. These vital publications are written by consultants and nationally recognised contributing authors in the field of asset management.

TEAMnet publication alerts

A fast and easy way to get your hands on the latest information and research, these alerts help you to identify which asset management articles and publications are valuable and practical in the rapidly-changing world of housing maintenance and management.

TEAMnet news updates

Specialist news just for asset managers. Keep up to date with the latest news from your peers in professional housing management, plus the trades, architects, environmentalists, regulators and tenants.

TEAMnet website

A dedicated website – your first port of call for up-to-date best practice and policy development (www.teamnet.org.uk)

TEAMnet research

Results of research projects and benchmarking exercises undertaken by HQN are made available to TEAMnet members. Don't miss out on the latest figures.

TEAMnet GPD

The good practice database – signposts members to examples of current and emerging best practice in the asset management world. TEAMnet GPD guarantees to provide the most up-to-date examples arising out of Audit Commission inspection activities, and is continuously updated in the light of housing inspection and other findings.

TEAMnet consultancy

Through TEAMnet, HQN offers specialist asset management consultancy support on a range of services including interim and project management, training and development, and a wide selection of other innovative services tailored to meet your individual needs. These are provided at an additional cost; however, TEAMnet members benefit from discounted rates.

Services include:

- Strategic and operational maintenance service reviews
- Asset management and procurement strategy development
- Appointment and mobile working solution implementation
- Value for money assessments
- Procurement advice and training
- DLO healthchecks
- Fleet management reviews
- Grounds maintenance reviews
- Contractor performance reviews
- Vehicle fleet reviews
- Performance surgeries
- Partnering and open book reviews
- Performance validation
- Organisational development
- Stock condition validation
- Contract management training
- Reality and sense checks
- Quality assurance and quality control appraisals
- Training, mentoring and coaching
- Board member training
- Tenant/leaseholder involvement in monitoring technical services.

TEAMnet events

Discounted specialist asset management seminars and training events held regularly on topics chosen by TEAMnet members and delivered by authoritative speakers and best practice practitioners.

All TEAMnet seminars and events are independently certified Continuing Professional Development courses, ensuring you get top quality and high value for your training investment.

TEAMnet technical training

Bespoke specialist training sessions brought in house for your organisation. Courses offered include: Getting it right first time; Property inspection; Condensation, damp and mould; Common building defects; Caretaker repairs training and more.

DLO Accreditation service

The first accreditation service in the country to value a DLO in the marketplace and accredit the service based on costs and the ability to meet the tenant's and client's needs.

TEAMnet jobs

Members can place vacancies where maintenance professionals are likely to look first – free of charge!

TEAMnet salary watch

Want to know how you compare? Salary watch provides information on salary trends across the regions.

TEAMnet Best Practice Group

New members are always welcome to this informative and valuable group. Led by practitioners, the group meets every two months to discuss best practice in maintenance, and includes specialist speakers on topics such as gas servicing, disrepair, value for money, apprenticeship schemes and housing law. They also make field visits to top practitioners to look at inspection findings and new ways of working. The group is currently undertaking a benchmarking exercise on Decent Homes to investigate models for supply chain and group procurement.

Membership profile

TEAMnet membership will benefit anyone responsible for, or working in, the field of housing asset management whether they are a client or service provider, such as:

- Repairs and maintenance service providers
- Maintenance procurement staff
- Direct labour organisations
- Board and committee members.

Membership fees

Details of the TEAMnet membership fees for 12 months' subscription can be found in the enclosed joining form.

Discounts are available for organisations that are already members of other HQN networks. If you would like further details, please email: teamnet@hqnetwork.co.uk or call us on **0845 4747 004**.

The TEAMnet team

Wayne Hughes

Executive Director of Asset Management and Procurement

Wayne is a professionally qualified and experienced procurement and asset management consultant with over 15 years' experience of working within the social housing sector at a senior level.

As a senior consultant, Wayne has supported and advised many clients on asset management and procurement-related projects and has conducted numerous DLO reviews for stock transfer and arm's-length management topics.

He has represented social landlords on national steering groups and is a regular speaker on asset management topics.

Alan Hodgkinson

HQN Associate

Alan's background is in operational and performance management. He is responsible for disseminating good practice examples and ensuring that members' queries are answered promptly.

Wayne and Alan have the support of an experienced team of Associates, all of whom are acknowledged leaders in their field; and the backup of a strong administration team at HQN's York offices.

Linda Spindley

Business Manager

In addition to providing business management services to the asset management consultancy team, Linda develops TEAMnet events, training, and new products for the TEAMnet network.

She has experience working as an interim consultant and business planner for a three-star housing organisation. She has a PGDip in Public Administration, is PRINCE2 Practitioner qualified, and is a member of the Chartered Institute of Housing (CIH).

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JOIN NOW!

TEAMnet – one of a range of specialist networks run by HQN, a leading provider of information-based services to members, designed to help them achieve real improvements in asset management and maintenance services.

Name	
Job title	
Organisation	
Address	
	Postcode
Telephone no.	Mobile no.
Email address	

How did you hear about the network?

TEAMnet membership – 12 months' subscription is £820 plus VAT and I understand that I will be invoiced for this amount upon receipt of my joining form.

Signature

Discounts are available for organisations that are already members of other HQN networks. If you would like further details, please email teamnet@hqnetwork.co.uk or call us on **0845 4747 004**.

Please return to: HQN Limited, Rockingham House, St Maurice's Road, York YO31 7JA

Please note that network membership is for individual organisations (or groups) and the staff employed by those organisations (or groups). Tenants and board members/councillors linked to the organisation/group that holds network membership can also access all member benefits, including the website password and published briefings. Members must not share any member benefits with other organisations who are not network members, as this devalues the benefits of membership for paying members. This includes sharing the password and the forwarding of emails, briefing papers or other documents to non-member organisations. HQN reserves the right to terminate network membership in cases of a breach of this code. We are, of course, happy for members to refer to network publications at meetings, etc. If further clarification is required, please contact hqn@hqnetwork.co.uk and your enquiry will be forwarded to the relevant network manager.

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