

The Excellence in Asset Management Network

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[TEAMnet]

HQN - a leading provider of information, training and consultancy for housing organisations and their partners - offering high-quality services at outstanding value

- **The Housing Quality Network** – fast, high-quality briefings, and everything you need to keep right up-to-date on all the latest housing policy and practice issues
- **Consultancy** – individually tailored mock inspections, financial appraisals, advice, research, mentoring and more
- **Interim and project management: The Pool** – finding the expert staff you need for short- and long-term appointments at senior levels
- **Training and development** – delivering in-house courses and events at all levels to equip staff and board and committee members with the tools they need to do their jobs effectively
- **Specialist networks** – detailed information and events for practitioners with the chance to exchange ideas with top performers.

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hqn: teamnet

In touch with tomorrow

TEAMnet is HQN's unique and specialist network run for housing asset management practitioners by housing asset management specialists.

Aimed at ALMOs, councils, housing associations, TMOs, contractor partners and suppliers, TEAMnet keeps members abreast of hot topics and emerging issues across all aspects of asset management and provides an asset management knowledge base that is second to none. TEAMnet already boasts a long list of large and small organisations as members.

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The package

- **Knowledge exchange/email support** - a knowledge base that allows members to source and seek out information and answers to specific queries: the knowledge base also puts members in touch with one another on specific issues and disseminates member responses to individual member requests
- **HQN toolkits** - which are uniquely available to TEAMnet members. Currently these include:
 - Asset management strategy development
 - Preparing for inspection
 - Aids and adaptations
 - Procurement
 - Resident involvement
 - Gas safety
 - Efficiency
- **Briefing notes** - concise and right up-to-date briefings on asset management related issues
- **Research data** - the results of research projects and benchmarking exercises undertaken by HQN
- **The good practice database** - continuously updated in the light of housing inspection and other findings.

Membership profile

TEAMnet will benefit anyone working in the field of housing asset management whether they be client or service provider, ie:

- Asset management commissioning
- Direct labour organisations
- Contractor partners
- Board/committee members.

"We have found membership of the network very worthwhile. An easy and responsive tool to use providing information on repairs and maintenance issues that we have used to refine our policies and working practices. It has also provided us with useful benchmarking information."

Calvin Fisher,
Housing Operations Manager, Fenland District Council

"Being part of the network is extremely helpful to share experiences, problems ... and solutions! It's surprising to realise that you aren't in isolation and many other organisations have the same issue as you and often at the same time. Having access to other members and their thoughts and ideas is very useful. Whilst Broomleigh performs well in many areas, we can help others - and it works the other way too because you can't be good at everything! The bigger the network, the greater the area for involvement."

Ian Hanstead,
Assistant Director, Broomleigh Housing Association

In-house support

- **Consultancy** - we offer consultancy support on a range of services including interim and project management; training and development; and a wide selection of other innovative services tailored to meet your individual needs. These are provided at an additional cost however TEAMnet members benefit from discounted rates
- **Events** - discounted specialist asset management seminars held regularly on topics chosen by TEAMnet members.

Membership fees

Details of the TEAMnet membership fees, for 12 months' subscription, can be found in the enclosed joining form. Discounts are available for Housing Quality Network members or organisations that are already members of more than one of HQN's specialist networks.

Please email: teamnet@hqnetwork.co.uk or call us on 01723 350099 if you would like further details.

The team

Peter Gardner
HQN Lead Consultant

Peter is a highly experienced asset management professional who has operated at a very senior level in both the local authority and housing association sectors and will lead on the future development of the network. He will look to improve even further the quality and value for money the network provides for its members with particular emphasis on how the network can facilitate greater interaction and exchange of information between members.

Wayne Hughes

Executive Director of Procurement and Asset Management Services

Wayne is a professionally qualified and experienced procurement and asset management consultant having over 15 years experience of working within the social housing sector at a senior level.

As a senior consultant, Wayne has supported and advised many clients on asset management and procurement related projects and has conducted numerous DLO reviews for stock transfer and arms length management organisations.

He has represented social landlords on national steering groups and is a regular speaker on asset management topics.

Alan Hodgkinson

HQN Associate

Alan's background is in operational and performance management in the private sector world of transport and logistics where he was Managing Director of Stirland (TDG PLC) as well as holding senior management roles with TDG Harris, Securicor Omega Logistics and Eddie Stobbart Ltd.

Fiona Macfarlane

Network Administrator

Fiona has been with HQN since May 2004. She is based at the HQN office in Scarborough and provides administrative support to ensure that the network service runs smoothly.

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