

The Excellence in Asset Management Network

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TEAMnet members include:

A1 Housing Bassetlaw	Elgar Housing Association	Mercian Housing Association	Six Town Housing
Acis Group	Elmbridge Housing Trust	Meres and Mosses Housing Association	Solihull Community Housing
Affinity Sutton Group	Exeter City Council	Merthyr Tydfil County Borough Council	South Lakes Housing
Ashfield Homes	Family Mosaic Housing	Metropolitan Housing Partnership	South Northants Homes
Ashram Housing Association	Festival Housing Group	Mid Devon District Council	Southwark London Borough
Aspire Housing	Fife Council	Midland Heart Limited	Sovereign Housing Association
Barking & Dagenham London Borough	Glasgow Housing Association	Muir Group Housing Association	Spire Homes
Black Country Housing Group	Golden Lane Housing	National Housing Federation	St Albans City & District Council
Blackpool Coastal Housing	Greenwich London Borough	New Linx Housing Trust	St Leger Homes of Doncaster
Bristol City Council	Halton Housing Trust	Newham Homes	Stevenage Homes
Bromford Group	Harrogate Borough Council	North Ayrshire Council	Stoke-on-Trent City Council
Calico Housing	Helm Housing	North Somerset Council	Sutton Housing Partnership
Cambridge City Council	Hightown Praetorian & Churches HA	Northern Housing Consortium	Swindon Borough Council
Camden London Borough	Hillingdon Homes	Northwards Housing	Synergy Housing Group
Cannock Chase District Council	Homes for Haringey	NS Housing	The Scottish Housing Regulator
Castle Rock Edinvar HA	Homes for Islington	Nuneaton & Bedworth Borough Council	TPAS
Cheshire Peaks & Plains Housing Trust	Hounslow Homes	Oadby & Wigston Borough Council	Trafford Housing Trust
Cheshire West and Chester Council	Housing Pendle Limited	One Vision Housing	Trent & Dove Housing
CIH London Office	Hyde Housing Association	Orbit Heart of England Housing Group	Trident Housing Association
City of London	Impact Housing Association	Oxford Citizens Housing Association	Vale of Aylesbury Housing
City of York Council	Incommunities Group	Paradigm Housing Group	Waterloo Housing Association
City West Housing Trust	Inside Housing	Perth & Kinross Council	Waverley Borough Council
CLG	Irwell Valley Housing Association	Places for People Homes	Weaver Vale Housing Trust
Coast & Country Housing	Kensington & Chelsea TMO	Poole Housing Partnership	Welwyn Hatfield Borough Council
Community Gateway Association	Kettering Borough Council	Raglan Housing Association	Wessex Housing Partnership
Copeland Borough Council	Kier	Richmond Upon Thames Churches Housing Trust	West Mercia Housing Group
Cosmopolitan Housing Association	Kirklees Neighbourhood Housing	Roddons Housing Association	Western Challenge HA
Dacorum Borough Council	Lambeth London Borough	Rykneld Homes	Wherry Housing Association
Darlington Borough Council	Leeds Federated Housing Association Ltd	Sadeh-Lok Housing Association	Woking Borough Council
De Montfort Housing Society	Lewisham London Borough	Sanctuary Group	Wolverhampton Homes
Derwentside Homes	Lincoln City Council	Sandwell Homes	Wrekin Housing Trust
Dudley Met Borough Council	Luminus Group	Saxon Weald Homes	Wycombe District Council
East Midlands Housing Association	Manchester City Council	Sedgefield Borough Homes Limited	
Eastend Homes Ltd	Mansfield District Council	Sevenside Housing	
Eastlands Homes	Mears Group	Sheffield Homes	

We are available for telephone consultation and advice, including pointing you in the direction of others who can help. If you have a query please ring us: 0845 4747 004

In touch with tomorrow

TEAMnet is HQN's unique specialist network run for housing asset management practitioners by housing asset management specialists.

Aimed at ALMOs, councils, housing associations, TMOs, contractor partners and suppliers, TEAMnet keeps members abreast of hot topics and emerging issues across all aspects of asset management and procurement and provides an asset management knowledge base that is nationally recognised as second to none.

For many, TEAMnet has become the first port of call for up-to-the-minute information on asset management-related activities and already boasts a long and growing list of large and small organisations as members.



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The package

TEAMnet 'knowledge exchange'

A knowledge base that allows members to source from other members and from HQN's high calibre specialist asset management consultants answers to specific queries. The knowledge exchange also puts members in touch with one another on specific issues and distributes all responses to individual member requests.

TEAMnet toolkits and resource packs

Uniquely available to TEAMnet members, these provide up-to-date, user-friendly checklists on topical subjects and strategies including asset management, inspection, procurement, aids and adaptations, responsive repairs, stock investment and planned maintenance, resident involvement, gas safety, value for money and direct labour organisation (DLO) development.

TEAMnet briefings

Concise and up-to-date briefings on asset management-related topics, such as financial, regulatory and environmental issues. These vital publications are written by consultants and nationally recognised contributing authors in the field of asset management.

TEAMnet publication alerts

A fast and easy way to get your hands on the latest information and research, these alerts help you to identify which asset management articles and publications are valuable and practical in the rapidly-changing world of housing maintenance and management.

TEAMnet news updates

Specialist news just for asset managers. Keep up to date with the latest news from your peers in professional housing management, plus the trades, architects, environmentalists, regulators and tenants.

TEAMnet website

A dedicated website – your first port of call for up-to-date best practice and policy development (www.teamnet.org.uk)

TEAMnet research

Results of research projects and benchmarking exercises undertaken by HQN are made available to TEAMnet members. Don't miss out on the latest figures.

TEAMnet GPD

The good practice database – signposts members to examples of current and emerging best practice in the asset management world. TEAMnet GPD guarantees to provide the most up-to-date examples arising out of Audit Commission inspection activities, and is continuously updated in the light of housing inspection and other findings.

TEAMnet consultancy

Through TEAMnet, HQN offers specialist asset management consultancy support on a range of services including interim and project management, training and development, and a wide selection of other innovative services tailored to meet your individual needs. These are provided at an additional cost; however, TEAMnet members benefit from discounted rates.

Services include:

- Strategic and operational maintenance service reviews
- Asset management and procurement strategy development
- Appointment and mobile working solution implementation
- Value for money assessments
- Procurement advice and training
- DLO healthchecks
- Fleet management reviews
- Grounds maintenance reviews
- Contractor performance reviews
- Vehicle fleet reviews
- Performance surgeries
- Partnering and open book reviews
- Performance validation
- Organisational development
- Stock condition validation
- Contract management training
- Reality and sense checks
- Quality assurance and quality control appraisals
- Training, mentoring and coaching
- Board member training
- Tenant/leaseholder involvement in monitoring technical services.

TEAMnet events

Discounted specialist asset management seminars and training events held regularly on topics chosen by TEAMnet members and delivered by authoritative speakers and best practice practitioners.

All TEAMnet seminars and events are independently certified Continuing Professional Development courses, ensuring you get top quality and high value for your training investment.

TEAMnet technical training

Bespoke specialist training sessions brought in house for your organisation. Courses offered include: Getting it right first time; Property inspection; Condensation, damp and mould; Common building defects; Caretaker repairs training and more.

DLO Accredited service

The first accreditation service in the country to value a DLO in the marketplace and accredit the service based on costs and the ability to meet the tenant's and client's needs.

TEAMnet jobs

Members can place vacancies where maintenance professionals are likely to look first – free of charge!

TEAMnet salary watch

Want to know how you compare? Salary watch provides information on salary trends across the regions.

TEAMnet Best Practice Group

New members are always welcome to this informative and valuable group. Led by practitioners, the group meets every two months to discuss best practice in maintenance, and includes specialist speakers on topics such as gas servicing, disrepair, value for money, apprenticeship schemes and housing law. They also make field visits to top practitioners to look at inspection findings and new ways of working. The group is currently undertaking a benchmarking exercise on Decent Homes to investigate models for supply chain and group procurement.

Membership profile

TEAMnet membership will benefit anyone responsible for, or working in, the field of housing asset management whether they are a client or service provider, such as:

- Repairs and maintenance service providers
- Maintenance procurement staff
- Direct labour organisations
- Board and committee members.

Membership fees

Details of the TEAMnet membership fees for 12 months' subscription can be found in the enclosed joining form.

Discounts are available for organisations that are already members of other HQN networks. If you would like further details, please email: teamnet@hqnetwork.co.uk or call us on **0845 4747 004**.

The TEAMnet team

Wayne Hughes

Executive Director of Asset Management and Procurement

Wayne is a professionally qualified and experienced procurement and asset management consultant with over 15 years' experience of working within the social housing sector at a senior level.

As a senior consultant, Wayne has supported and advised many clients on asset management and procurement-related projects and has conducted numerous DLO reviews for stock transfer and arm's-length management topics.

He has represented social landlords on national steering groups and is a regular speaker on asset management topics.

Alan Hodgkinson

HQN Associate

Alan's background is in operational and performance management. He is responsible for disseminating good practice examples and ensuring that members' queries are answered promptly.

Wayne and Alan have the support of an experienced team of Associates, all of whom are acknowledged leaders in their field; and the backup of a strong administration team at HQN's York offices.

Linda Spindley

Business Manager

In addition to providing business management services to the asset management consultancy team, Linda develops TEAMnet events, training, and new products for the TEAMnet network.

She has experience working as an interim consultant and business planner for a three-star housing organisation. She has a PGDip in Public Administration, is PRINCE2 Practitioner qualified, and is a member of the Chartered Institute of Housing (CIH).

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JOIN NOW!

TEAMnet – one of a range of specialist networks run by HQN, a leading provider of information-based services to members, designed to help them achieve real improvements in asset management and maintenance services.

Name	
Job title	
Organisation	
Address	
	Postcode
Telephone no.	Mobile no.
Email address	

How did you hear about the network?

TEAMnet membership – 12 months' subscription is £820 plus VAT and I understand that I will be invoiced for this amount upon receipt of my joining form.

Signature

Discounts may be available for organisations that are already members of other HQN specialist networks. If you would like further details, please email teamnet@hqnetwork.co.uk or call us on **0845 4747 004**.

Please return to: HQN Limited, Rockingham House, St Maurice's Road, York YO31 7JA

Please note that network membership is for individual organisations (or groups) and the staff employed by those organisations (or groups). Tenants and board members/councillors linked to the organisation/group that holds network membership can also access all member benefits, including the website password and published briefings. Members must not share any member benefits with other organisations who are not network members, as this devalues the benefits of membership for paying members. This includes sharing the password and the forwarding of emails, briefing papers or other documents to non-member organisations. HQN reserves the right to terminate network membership in cases of a breach of this code. We are, of course, happy for members to refer to network publications at meetings, etc. If further clarification is required, please contact hqn@hqnetwork.co.uk and your enquiry will be forwarded to the relevant network manager.

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