Housing law – an introduction

Autumn workshop 2011

This event has been developed to provide officers within the social housing sector with an introduction to the law that affects their day-to-day work.

AREAS COVERED WILL INCLUDE:

- Housing advice including consideration of Landlord & Tenant law for the termination of tenancies
- Homelessness, considering the requirements of Part VII of the Housing Act 1996 as amended by the Homelessness Act 2002, including all elements of the homelessness process from whether the applicant is homeless, through eligibility, priority need, intentionality and local connections, to the applicant's right of review
- Allocations and lettings, the requirements under Part VI of the Housing Act 1996
- Rent possessions through the County Court.

OUR TRAINER:

Mel Cant trained as a barrister and specialises in social housing law. After ten years in the legal profession, she has spent a further ten years working within local government, predominantly in the areas of homelessness, housing advice and allocations and lettings, as both a practitioner and consultant.

WHO SHOULD ATTEND?

This course is designed to assist officers who work within:

- Housing advice, including housing advice officers and housing options officers
- Homelessness, including caseworkers and prevention officers
- Allocations and lettings, including allocations/lettings officers and housing register assessment staff
- Rent recovery staff dealing with both current and former arrears.

It will also benefit all frontline staff, such as customer services officers, by providing an overview of the type of legislation and case law related to these areas.

training

Wednesday 28 September 2011 | London

hqn training

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How to book

Online: For our online booking form, go to: www.hqnetwork.co.uk/forthcoming_events.php
By post: Complete this form and send it to: HQN Limited, Rockingham House, St Maurice's Road, York YO31 7JA
By fax: Fax us on 0845 4747 006 *(a fax transmission will secure a firm booking if places are available)*
Please do not send any payment! We will confirm your booking and send an invoice to you.

We are considering introducing credit card payments for delegate places – would you be likely to use this option? Yes ☐ No ☐

Who are we?

HQN Limited is a housing consultancy and training company providing high-quality advice and support to councils, ALMOs, housing associations and other housing providers. Our subscription service, The Housing Quality Network, has around 700 members, who are kept up to date on policy and best practice via briefings, workshops and our electronic information bank. We also run specialist networks for practitioners on a range of housing issues and provide interim and project management services. To find out more, visit our website at www.hqnetwork.co.uk, or call us on 0845 4747 004.

Delegate fees

The cost of this event is £250.00 for one delegate (plus VAT at the applicable rate).
Discounts are available on multiple bookings – £225.00 per delegate (two bookings) (plus VAT at the applicable rate).
£200.00 per delegate (three or more bookings) (plus VAT at the applicable rate).
The fee includes refreshments, lunch* and an information pack.

Booking Form

		Fee payable (incl. VAT)
Delegate name	Position	£ :
Email address		
Delegate name	Position	£ :
Email address		
Delegate name	Position	£ :
Email address		
To enrol additional delegates, please photocopy this form.	**TOTAL**	£ :

Name of person making booking	Order no.
Organisation	
Job title	
Email address	Tel no.
Invoicing address	
	Postcode

Bookings: Bookings are subject to HQN Limited's conditions dated 23 February 2005, a copy of which can be obtained from our offices, free of charge.

Cancellations and substitutions: A full refund will be given if a cancellation is made 28 calendar days or more prior to the event, and a 50% refund if a cancellation is made 15-27 calendar days prior to the event. We regret that no refund can be given if a cancellation is made 14 calendar days or less before the event. Cancellations must be made in writing, and will be acknowledged by HQN Limited. There is no refund for non-attendance, but delegates may be substituted at any time.

Guarantee: As with all our events, our guarantee is that if a delegate attends this event and for any reason does not find it worthwhile, we will refund their delegate fee in full. To take advantage of this guarantee, the delegate fee must be paid in full prior to the date of the event.

* Please let us know if a delegate has any particular needs, including dietary, and we will do everything possible to meet their requirements.

hqn training

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