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20:20 vision

How regulation and legislation impacts on leasehold services – a practical workshop

Tuesday 28 February 2012 **London** Book now

Thursday 1 March 2012 **Leeds** Book now

The regulation and legislation around leasehold management is a potential minefield. This practical workshop is pitched at **an intermediate level** for people who already have a good grasp of the basics. The implications of Section 20 and key regulations will be examined in detail with:

- Lots of guidance provided and clear examples to demonstrate the issues
- The requirements and implications made 'easy to understand'
- Time for peer discussion and expert guidance on best practice.

Attend this workshop and make sure you don't get caught out.

Workshop sessions

- **Section 20:** how this affects your leaseholder services
- **The lease:** amendments, variations, extensions, wholesale changes... plus case law examples
- **Managing service charges:** setting charges, apportionments, administration, service charge accounting, sinking funds and timetabling
- **Repairs and improvements:** the obligations – and how to get it right
- **Section 20 in practice:** experienced practitioners talk us through the practicalities including the common pitfalls to avoid.

Our experts

Jackie Dickins, HQN's Lead Associate for leasehold management, will share her hands-on experience of Section 20 and leasehold service operations.

Legislative guidance and case law expertise from **Yashmin Mistry** and **Stephen Crossick**, Partners with JPC Law.

Expert practitioners provide their knowledge and experience:

- **Jeanette Johnson**, Leasehold Manager at Your Homes Newcastle
- **Joe Waters**, Leasehold Manager with Raglan Housing Association.

Who should attend?

Anyone who already has a basic understanding of leasehold management issues and wants to extend their knowledge and experience:

- Managers, leaders and supervisors whose remit extends to leasehold issues
- Housing management and service delivery staff who cover leasehold management for part of the time
- Service charges or housing policy advisors that deal with leasehold matters
- Community engagement teams who work with leaseholders.

Delegate fees

£175 (plus VAT at the applicable rate). The fee includes refreshments, lunch and a detailed electronic information pack. Please inform us in advance of any special dietary requirements.

Discounts

£25 discounts are available to members of The Housing Quality Network, LEN, SEN, hf:expert and NeighbourhoodNet – please click on booking link above for further details.

4.0 CPD hours

Registration	10.00am
Start	10.30am
Finish	4.00pm

Contact us

This is an HQN LEN event. To find out more – please go to www.hqnetwork.co.uk, phone 0845 4747 004 or click here for more information.

Information

Terms and conditions

Terms and conditions apply. To find out more, please click here.

Ts & Cs

Guarantee

As with all our events, our guarantee is that if a delegate attends this event and for any reason does not find it worthwhile, we will refund their delegate fee in full. To take advantage of this guarantee, the delegate fee must be paid in full prior to the date of the event.

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