

Emotionally intelligent leadership

Summer workshops 2012

How good are you at motivating and managing yourself and the people around you to higher performance and greater purpose?



Being able to manage your emotional state is one of the greatest contributors to personal excellence. Harnessing and developing your emotional intelligence is the critical differentiator of success in identifying leadership potential and qualities such as decisiveness, empowering others and leading through change. Emotionally intelligent leaders are:

- Better and more inspiring leaders
- Better negotiators and more successful in influencing others
- Better at resolving workplace conflict and leading effective teams.

WHAT WILL DELEGATES LEARN?

This powerful introduction will raise awareness and understanding of the merit of accessing and developing your emotional intelligence, and how it can add genuine value to relationships, goal achievement and business success.

- Understand the key concepts
- Broaden your awareness of the role of emotional intelligence at work
- Discover more about your own emotional intelligence
- Establish ways of enhancing your personal effectiveness with emotional intelligence including through communication and influencing skills
- Explore the practical application of emotional intelligence at work
- Create your own unique action plan, enabling you to transfer emotional intelligence tools and techniques to the workplace, helping you to become a more effective leader.

PEOPLE WHO WILL BENEFIT FROM ATTENDING THIS COURSE ARE:

- Chief executives
- Board chairs and members
- Senior and middle managers
- Team and project leaders.

OUR TRAINER

Georgia Parker

Georgia is a highly experienced, qualified and successful trainer, coach and facilitator with an extensive background in the social housing sector. She specialises in organisational, team and personal development, through training programmes, team building and one-to-one interventions from board level to frontline supervisors. She trains emotional intelligence and inspiring leadership programmes to a wide range of organisations, including several in the Times Top 100 Best Companies to work for. As a Master NLP Practitioner and coach, Georgia brings a practical approach to the topic, helping participants understand themselves better and therefore lead more effectively.

Wednesday 4 July 2012 | Manchester

Monday 9 July 2012 | London

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How to book

- Online:** For our online booking form, go to: www.hqnetwork.co.uk/forthcoming_events
- By post:** Complete this form and send it to: HQN Limited, Rockingham House, St Maurice's Road, York YO31 7JA
- By fax:** Fax us on 0845 4747 006 (*a fax transmission will secure a firm booking if places are available*)
- PLEASE DO NOT SEND ANY PAYMENT!** We will confirm your booking and send an invoice to you.

We are considering introducing credit card payments for delegate places - would you be likely to use this option? Yes No

Who are we? HQN Limited is a housing consultancy and training company providing high-quality advice and support to councils, ALMOs, housing associations and other housing providers. Our subscription service, The Housing Quality Network, has around 650 members, who are kept up to date on policy and best practice via briefings, workshops and our electronic information bank. We also run specialist networks for practitioners on a range of housing issues and provide interim and project management services. To find out more, visit our website at www.hqnetwork.co.uk, or call us on 0845 4747 004.

Delegate fees The cost of this event is £250.00 for one delegate (plus VAT at the applicable rate).
Discounts are available on multiple bookings – £225.00 per delegate (two bookings) (plus VAT at the applicable rate).
£200.00 per delegate (three or more bookings) (plus VAT at the applicable rate).
The fee includes refreshments, lunch* and an information pack.

Please state which venue(s) you wish to book for (*tick boxes required*)

Manchester | 4 July London | 9 July

		Fee payable (incl. VAT)
Delegate name	Position	£ :
Email address		
Delegate name	Position	£ :
Email address		
Delegate name	Position	£ :
Email address		
To enrol additional delegates, please photocopy this form.		TOTAL £ :

Name of person making booking	Order no.
Organisation	
Job title	
Email address	Tel no.
Invoicing address	
	Postcode

Bookings: Bookings are subject to HQN Limited's conditions dated 23 February 2005, a copy of which can be obtained from our offices, free of charge.

Cancellations and substitutions: A full refund will be given if a cancellation is made 28 calendar days or more prior to the event, and a 50% refund if a cancellation is made 15-27 calendar days prior to the event. We regret that no refund can be given if a cancellation is made 14 calendar days or less before the event. Cancellations must be made in writing, and will be acknowledged by HQN Limited. There is no refund for non-attendance, but delegates may be substituted at any time.

Guarantee: As with all our events, our guarantee is that if a delegate attends this event and for any reason does not find it worthwhile, we will refund their delegate fee in full. To take advantage of this guarantee, the delegate fee must be paid in full prior to the date of the event.

* Please let us know if a delegate has any particular needs, including dietary, and we will do everything possible to meet their requirements.

Booking Form

hqn
training