

Introduction to Neuro-linguistic Programming

Summer workshops 2012

Neuro-linguistic Programming (NLP) is an astonishingly powerful communication tool which can be used to achieve spectacular organisational change within your business.

It is widely applied in fields as diverse as business, coaching, psychology, sport, healthcare, negotiation, education, and many more.

DELEGATES WILL LEARN:

- The history of NLP and how it works in practice
- Building rapport and achieving maximum responsiveness in the people around you
- Communication and reading non-verbal behaviour
- How we structure information in our head
- Creating direction – getting from here to where you want to be
- Power to the people – the business of empowerment
- Power of words – understanding language and experience.

WHO SHOULD ATTEND?

This not-to-be-missed training day is for everyone who is interested in helping themselves to resolve issues and reach their goals more quickly and easily, and for helping others to do the same. It will also be of great value to people who want to significantly increase their ability to communicate powerfully and effectively.

OUR TRAINER:

Carol Nesbitt is a unique, person-centred and interactive deliverer of learning. Coupled with many years' experience of delivering courses regarding personal development and working in stressful environments, Carol is an NLP practitioner, which enables her to use specific techniques to help delegates to change their life and the lives of those they work with or manage.

Thursday 14 June 2012 | Birmingham
Thursday 21 June 2012 | London

Thursday 28 June 2012 | Manchester

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How to book

- Online:** For our online booking form, go to: www.hqnnetwork.co.uk/forthcoming_events.php
By post: Complete this form and send it to: HQN Limited, Rockingham House, St Maurice's Road, York YO31 7JA
By fax: Fax us on 0845 4747 006 (*a fax transmission will secure a firm booking if places are available*)
Please do not send any payment! We will confirm your booking and send an invoice to you.

We are considering introducing credit card payments for delegate places – would you be likely to use this option? Yes No

Who are we? HQN Limited is a housing consultancy and training company providing high-quality advice and support to councils, ALMOs, housing associations and other housing providers. Our subscription service, The Housing Quality Network, has around 700 members, who are kept up to date on policy and best practice via briefings, workshops and our electronic information bank. We also run specialist networks for practitioners on a range of housing issues and provide interim and project management services. To find out more, visit our website at www.hqnnetwork.co.uk, or call us on 0845 4747 004.

Delegate fees The cost of this event is £250.00 for one delegate (plus VAT at the applicable rate).
Discounts are available on multiple bookings – £225.00 per delegate (two bookings) (plus VAT at the applicable rate).
£200.00 per delegate (three or more bookings) (plus VAT at the applicable rate).
The fee includes refreshments, lunch* and an information pack.

Please state which venue(s) you wish to book for (*tick boxes required*)

Birmingham | 14 June London | 21 June Manchester | 28 June

		Fee payable (incl. VAT)
Delegate name	Position	£ :
Email address		
Delegate name	Position	£ :
Email address		
Delegate name	Position	£ :
Email address		
		TOTAL £ :

To enrol additional delegates, please photocopy this form.

Name of person making booking		Order no.
Organisation		
Job title		
Email address		Tel no.
Invoicing address		
		Postcode

Bookings: Bookings are subject to HQN Limited's conditions dated 23 February 2005, a copy of which can be obtained from our offices, free of charge.

Cancellations and substitutions: A full refund will be given if a cancellation is made 28 calendar days or more prior to the event, and a 50% refund if a cancellation is made 15-27 calendar days prior to the event. We regret that no refund can be given if a cancellation is made 14 calendar days or less before the event. Cancellations must be made in writing, and will be acknowledged by HQN Limited. There is no refund for non-attendance, but delegates may be substituted at any time.

Guarantee: As with all our events, our guarantee is that if a delegate attends this event and for any reason does not find it worthwhile, we will refund their delegate fee in full. To take advantage of this guarantee, the delegate fee must be paid in full prior to the date of the event.

* Please let us know if a delegate has any particular needs, including dietary, and we will do everything possible to meet their requirements.