**Independent Living Team Leader |** Grade 6 £24,091—£26,628
REF: ILTL1 **|** STAFFORD
37 HRS

# EXCELLENT OPPORTUNITIES

Stafford and Rural Homes is a vibrant, forward thinking company which owns and manages over 5600 homes within Stafford Borough. We are big believers in excellence, whether it's in the work we do, the people we work with, the standards we maintain or the care we take.

This is an opportunity to shape the way future services are delivered for our customers living in our Independent Living Schemes. Championing supported housing for our older and most vulnerable customers, you will continually seek to improve our service delivery whilst effectively leading a dispersed team through continuous changes in the Supporting People regime and the Welfare Reforms.

**Your key responsibilities include:**

- Develop, promote and lead the Independent Living and Supported Housing Service through delivery of excellent customer service through training, guidance, monitoring and support of the team.
- Ensure excellent service level provision as laid out in the Quality Assessment Framework, ensuring compliance with regulatory codes and best practice advice.
- Implement new initiatives, plans, ideas, policies and procedures relating to older persons and Vulnerable Adults Service.
- Contribute to strategic reviews to ensure the Supported Housing Service remains relevant to Supporting People Strategies and requirements.
- Manage the health, safety and welfare of staff and residents through risk assessments and appropriate procedures.

This is a great opportunity to play a key role in supporting SARH activities to always meet the highest standards of service for our customers. We are looking for a highly motivated individual with experience of managing a team effectively. This role involves managing a dispersed team and will require good communication and organisational skills.

The attached job description and person specification explains the role in more detail. If you and wish to apply for the role please visit the "careers and opportunities" section on our website www.sarh.co.uk. Strictly no agencies.

Closing Date: 19th April 2012 Interview Date: TBC

EXCELLENT WORK

STAFFORD and rural homes
OPENING DOORS TO BETTER HOMES